

Year Ahead Conference Agenda

Event: LRSA Year Ahead Conference, Holiday Inn, Birmingham

Date: 15 May 2012

9:45

AM Coffee and registration

10:15

AM Welcome from the Chairman

10:20

AM Keynote speaker Gareth Daniel, Chief Executive, Brent Council

10:40

AM Sham marriages update & Q+A, Naomi Hatton, UKBA

11.10

AM Married at Midnight & Q+A

11:30

AM Tea and Coffee break

11:45

AM GRO Update & Q+A Susan Salmon, Deputy Registrar General

12:15

PM Contact Centres, what model works best? , Jo Wenborne, Dorset CC and

PM

13:00

PM Lunch

Registration; Innovation in Service Delivery: 'The Kent & Bexley model', Sharon Birch Kent CC & Dave Easton, London Borough of Bexley.

14:00

PM Can the Private Sector add value to the service, Olly Swann, Impower

PM

15:00

PM Medical examiners update Glenn Taylor, Hampshire CC

15:15

PM Technical Qualification and Apprenticeship Scheme – Sara Teers

PM

15:30

PM LRSA Awards

15:45

PM AGM and finish