

The circle of life: How Registration can support Public Health and why it must.

Jeremy Rawling

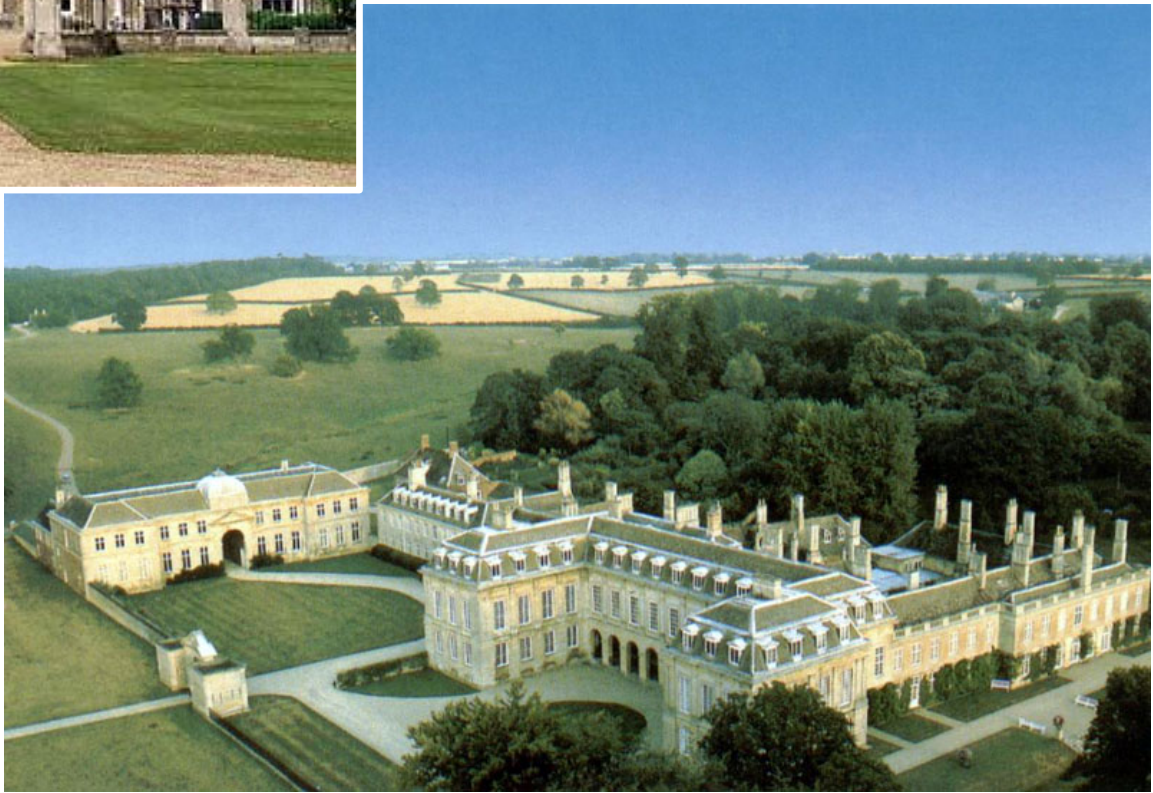
**Registration Service Manager and Proper Officer
Northamptonshire County Council**









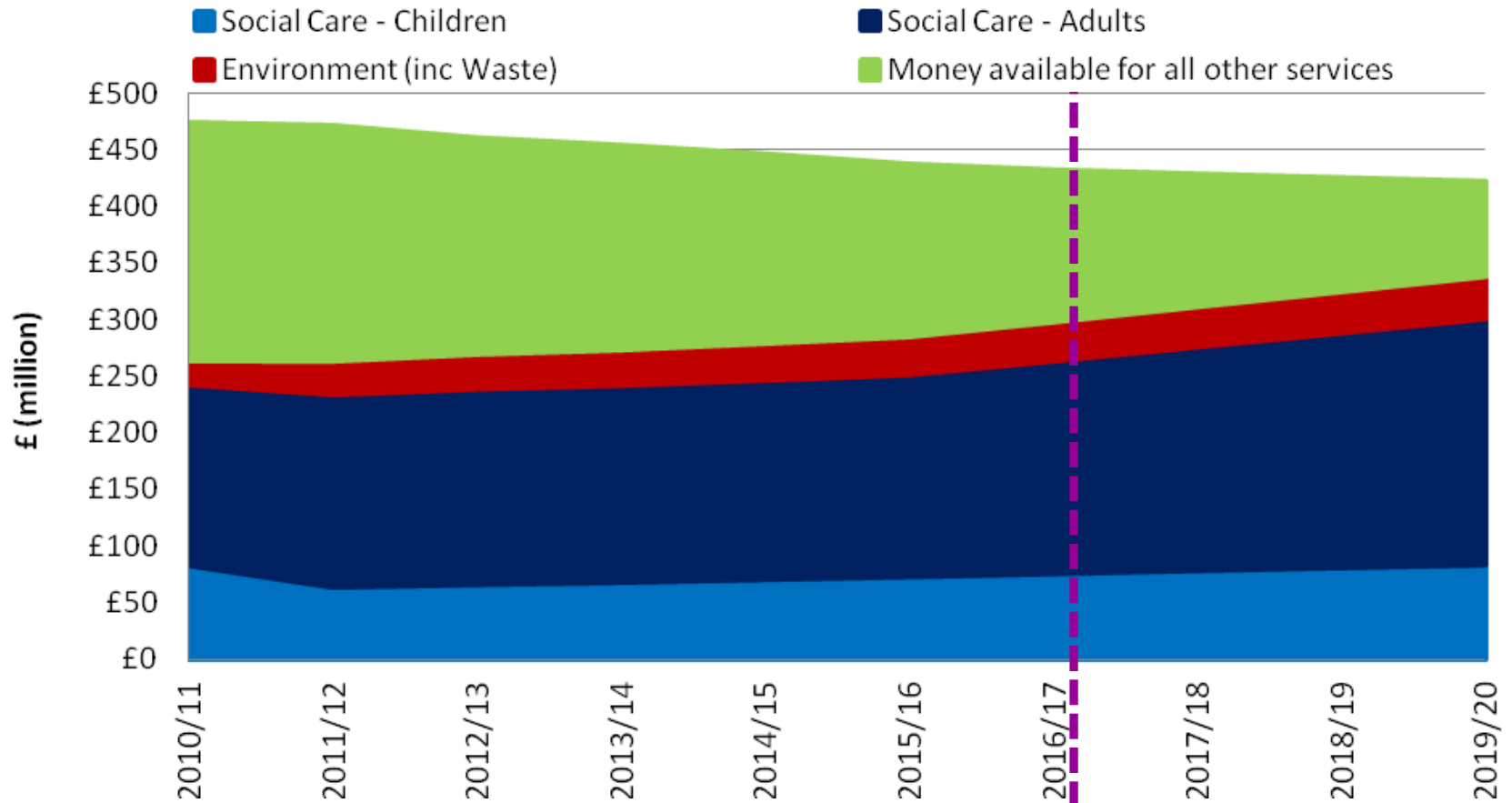


Registration Service Bingo

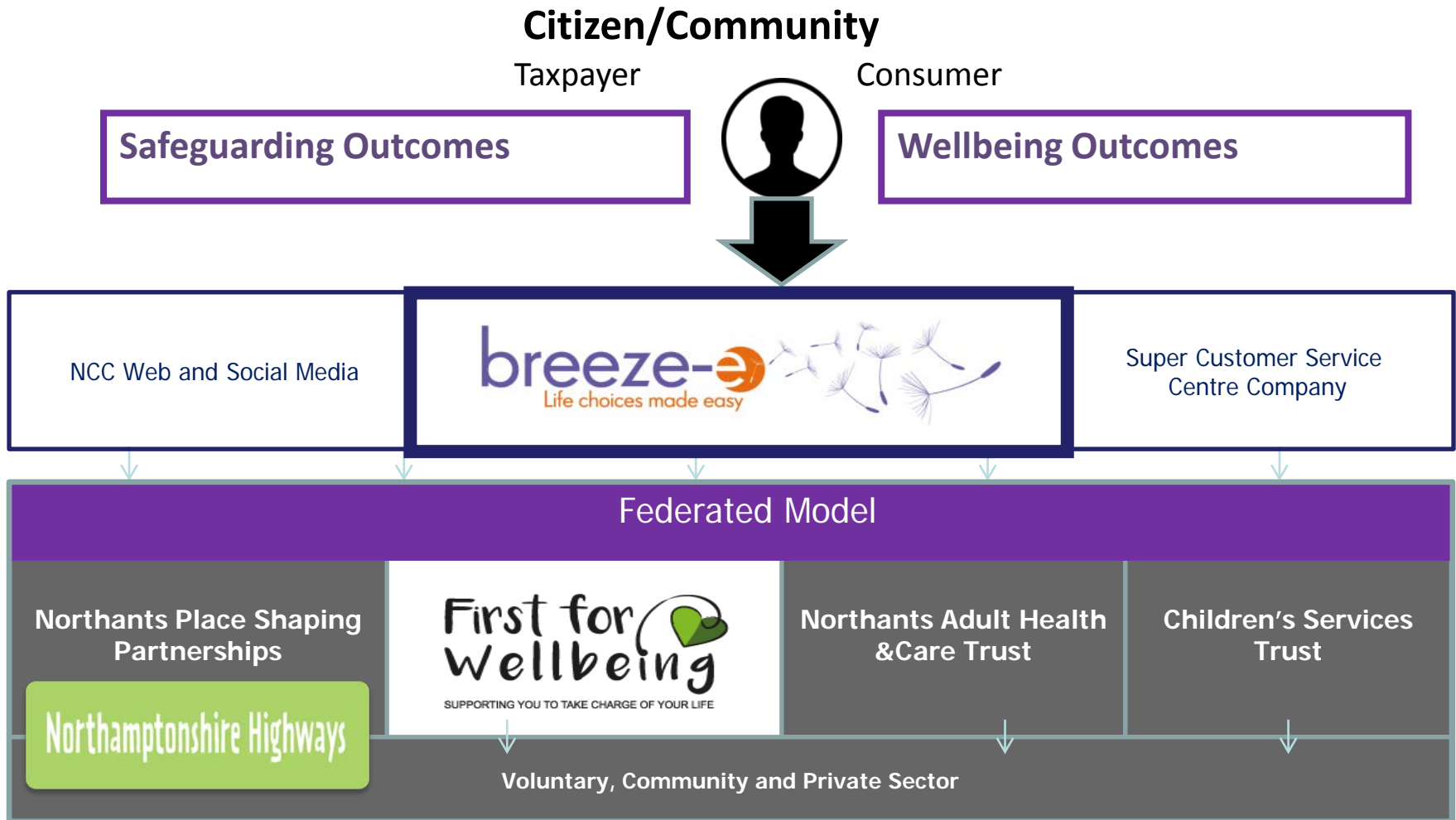
Online appointment booking for B, D, NoM, NoCP	Online Copy Certificate ordering and payment	Online payments	Centralised ceremony booking	Centralised ceremony management	Centralised staff recruitment and training
Centralised resource planning	Centralised appointment calendar	One district. One SR, One RBD (x13 sub-districts)	Centralised stock ordering and management	Centralised clergy returns	Web-based county-wide staff rota
Extensive use of Sharepoint document management	Centralised cash- and stock-books	Text alerts for appointments (with canx option)	Online ceremony enquiry forms	Online ceremony planning forms	"High" assurance and 10/10 at recent stock review
Centralised corrections, inbound decs, inquest reg.	Centralised and electronic As and Bs	Desktop credit card transactions (Staffpay)	Electronic display of NoM and NoCP	Managers are managers, not technicians	Best contribution per head of pop. in EM and EA



The Financial Challenge



The Federated Model



The Federated Model



SUPPORTING YOU TO TAKE CHARGE OF YOUR LIFE

First for Wellbeing CIC Ltd

- Registered Community Interest Company limited by guarantee
- Owned by NCC, NHFT and UoN
- No shareholders
- Safeguards public service while allowing trade for profit, which is channelled back into social good
- The first federated company to go live, on 1st April 2016.
- 500 staff “TUPE”-ed from NCC and NHFT



The Federated Model



SUPPORTING YOU TO TAKE CHARGE OF YOUR LIFE

Commissioned by Director of People to deliver specific wellbeing outcomes around:

- Smoking cessation
- Lifestyle weight management
- Alcohol reduction
- Emotional wellbeing
- Financial management
- Social isolation
- Housing
- Employment

To prevent escalation into more expensive care pathways such as social care or hospital admissions





Our Health and Wellbeing Issues

67.5% of adults are **overweight** *

26.7% of adults are **inactive**

15.6% **smoking** status at time of **delivery** *

28.3% **smoking** status – **routine** and **manual workers**

** higher than England average*

(Source: August 2015 data- Public Health Outcomes Framework)



Where does Registration fit?

Statutory duty with no funding

Cut quality or improve efficiency?

An end in itself → Means to an end

Promote added value services

Warm handovers in libraries for Children's Centre enrolments



Challenges

Registrars as employees...

How might First for Wellbeing “control” day-to-day registration activity while assuring quality?



Thank you for listening.

Any questions?

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“Jeremy Rawling”

