



HM Passport
Office

GENERAL REGISTER OFFICE

Andrew Dent – Director of Civil Registration &
Deputy Registrar General

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Working together



Looking Ahead



Prioritisation and analysis of LRS calls to GRO

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Senior Casework Officer



Avoidable?

- I watched a TV show last night where the wedding was being organised by the children – how can the children give notice?

Avoidable?

- Joint informants at RO, father speaks English but mother's understanding is limited. There is no Interpreter, no family and no one in the community to assist.
- Registrar concerned that the mother may not be fully aware of the parental rights i.e. father acquiring Parental Responsibility, if father interprets the information.

Avoidable?

- Where is Montenegro?



Avoidable?

- Can registration officer accept a council tax bill as evidence of address when the name quoted doesn't match exactly the name on the birth certificate i.e. the middle name is missing?

Avoidable?

- Informant not satisfied with cause of death and wants to abandon registration. Registrar uncertain what to do with RON system.

QUESTIONS & ANSWERS

